

Hotels and Lodgings: Earthquake Actions to Protect Guests and Staff

Know the risks and have a plan

- Take time to understand the risks in your region and ensure all staff know what to do in the event of an earthquake.
- No matter where you are when an earthquake strikes, “Drop, Cover and Hold On.” If you can’t take cover, drop to the ground and protect your head and neck until the shaking stops.
- Schedule regular occupational health and safety meetings to inform staff of what to do in the event of an earthquake.
- If you live in a tsunami zone, ensure all staff know where to evacuate after an earthquake if a tsunami is likely. You’ll also need an effective plan to share that information with guests.

Spread the word

- Working in the tourism and hospitality industry, your clients can be highly vulnerable as they are often unfamiliar with the region and its geography.
- Be a preparedness champion and inform your guests about earthquake hazards and what they should do in the event of an earthquake.
- In order to put the minds of your guests at ease, hold information sessions to ensure all staff understand the earthquake hazard in your region and what to do in the event of an earthquake.



Did you know?

ShakeOutBC has resources designed for the tourism industry. They include:

- A step-by-step ShakeOut drill guide.
- A printable ShakeOut door hanger.
- A printable ShakeOut rack card.
- A printable tsunami door hanger.
- A printable tsunami rack card.

Visit www.shakeoutbc.ca/resources.

