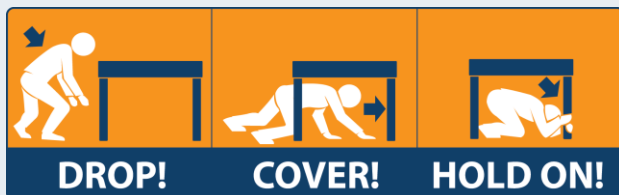


Earthquake Actions for Stores and Retail Environments

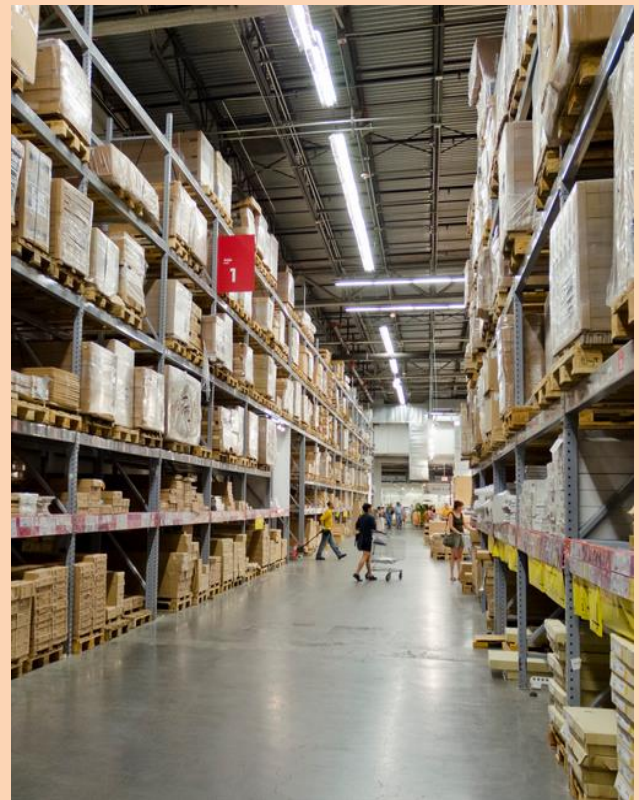
If shopping during an earthquake

- When the ground starts shaking, immediately “Drop, Cover and Hold On” protecting your head and neck. To get away from heavy items on shelves, stay low and only crawl a short distance if cover is available.
- If there’s no cover nearby to protect you from falling objects, find the most accessible alternative for protection:
 - Use your shopping cart.
 - Take cover inside clothing racks.
 - In aisles with pallet racks (e.g. warehouse stores), take cover inside the racks.



Securing retail spaces

- Ensure areas throughout your store have been secured, for example:
 - Ensure display cases and shelves are anchored to wall studs.
 - Store heavy items on low shelves.
- Place emergency supplies (including first aid kits and printed emergency plans) in accessible spots. Make sure staff are aware of the locations.



Suggestions for retail managers

- Hold regular “Drop, Cover, Hold On” drills for staff. You can do this by taking part in the Great British Columbia ShakeOut every October. Register at www.shakeoutbc.ca.
- Encourage employees to prepare at home.
- Provide first aid and response training to staff.
- Contact your local emergency program for preparedness information.
- Organise a preparedness effort with neighbouring retailers.
- For more preparedness information, visit www.gov.bc.ca/PreparedBC.